



REFUND POLICY

At Skillifyedu, we understand that circumstances may arise that lead you to reconsider your enrollment or request a refund. Our goal is to offer a fair and transparent refund process, keeping the best interests of both students and the academy in mind.

Refund Eligibility Before Course Start

- Students may apply for a full refund at any point prior to the start of the course.

Refund Eligibility After Course Start

Once the course has begun, refunds are generally not provided, except in exceptional cases. However, any requests will be reviewed according to the following guidelines:

- Processing Time: Refunds will be processed within 45 days of the request, after any applicable processing fees are deducted.

Non-Refundable Fees

Certain charges, such as registration or administrative fees incurred during the admission process, are non-refundable.

Important Notes

- Refund requests must be submitted in writing to our support team.
- Any refunds issued will adhere to all applicable tax regulations.
- Each refund request will be thoroughly evaluated to ensure it complies with the academy's policy and fairness.

Specific Refund Scenarios

Withdrawal Within the First Week: Students who withdraw within the first week and have attended two or fewer sessions (equal to or less than 5% of the total course) are eligible for a 50% refund.
Withdrawal After the First Week: If a student has attended two or fewer sessions but more than one week has passed since the course began, they are eligible for a 20% refund.
Withdrawal After Two Weeks: If more than two weeks have passed since the course began, students are eligible for a 10% refund of the amount paid.
Withdrawal After One Month: If a student has not accessed any course content but more than one month has passed since the

purchase date, they are not eligible for a refund, even if only a few sessions have been conducted. Accessing More Than 10% of Course Content: If a student has accessed more than 10% of the course content (over a period of more than one month), they are no longer eligible for any refund, regardless of how long it has been since the course began. Thank you for choosing Skillifyedu . We value your trust and look forward to supporting your learning journey. This version emphasizes clarity and conciseness while retaining all the essential details from the original policy.